



**TECH  
AUTHORITY**

## **Mopar Tech Authority Product Return Process**

We take customer satisfaction very seriously. If you are not satisfied with your order, please follow these instructions:

**The product must be in the original package and in re-saleable condition. The customer is responsible for shipping back to Mopar and a 25% restocking fee.**

- Contact Customer Service at the numbers below. Please have your packing slip and the form attached with you.

US and Canada:	800-890-4038
Other:	001-313-957-5627
Email:	<a href="mailto:support@techauthority.com">support@techauthority.com</a>

- You will receive a Return Authorization Number and instructions for packing the shipment to return to us. Instructions will include how to complete the attached shipping label and form.
- Once you complete the attached, please separate the form and affix the half labeled "Shipping Label" on the carton being returned. The other half must be placed along with the original packing slip in the carton prior to sealing it for shipping. Please keep a copy of the original packing slip for your records and record the tracking number of the return shipment to us.
- Please use a shipping service that provides tracking information. (Ex. UPS)
- Once the product is returned properly and received by us, we will issue the appropriate credit within 2 weeks.

Please do not return any product without a Return Authorization Number. Product must be returned within 30 days. You will not receive proper credit for the return.

SHIPPING LABEL

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Mopar Tech Authority Returns**  
**13700 Oakland Ave**  
**Highland Park, MI 48203**

Return Authorization Number: \_\_\_\_\_

DO NOT COVER THIS SECTION

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Place this half in package before sealing

**Reason for Return:**

- Reconsidered**
- Damaged Item**
- Wrong Item Received**
- Wrong Item Ordered**
- Other:** \_\_\_\_\_

Return Authorization Number: \_\_\_\_\_

DO NOT COVER THIS SECTION